COLIN PEDRON

https://www.linkedin.com/in/colin-pedron

PROFILE SUMMARY

- Collaborative leader with a data-driven approach to operations, project management, HR, and data analytics
- Advanced skills in Tableau, Excel, Salesforce, Lucid, and CRM tools
- Experience in professional website creation and full process automation using AI Agent platforms such as Lovable AI, Clickup AI, and Microsoft CoPilot
- Foundational knowledge in Python, VBA, and automation macros.
- Proven track record in demand planning, labor planning, process improvement, and technical documentation
- Multilingual with experience teaching English abroad

PROFESSIONAL EXPERIENCE

National Carwash Solutions – Dallas, TX
Operations Planner
December 2023 – Present

- Lead S&OP team to forecast $400MM+ in B2B revenue, aligning production with sales targets using capacity models
- Advise C-Suite on staffing, production plans, and stocking levels for 6 manufacturing plants and 20 distribution warehouses, resulting in $1MM in annual savings through JIT inventory management
- Build integrated operations/logistics portals and automate key workflows using Python in Excel, Salesforce, Tableau, Lovable AI, ClickUp AI, MS Copilot, and Lucid, saving 2,000+ leadership hours annually

Amazon – Tempe, AZ
Business Analyst (I → II), Central Operations
Feb 2022 – Dec 2023

- **Business Analyst II**
  - Developed labor planning guidance resulting in process adherence improvement of 30% for 20+ analysts
  - Produced executive reports for 80+ Fulfillment Centers on monthly and weekly performance
  - Forecasted disruptions to network operations, mitigating risk across millions of weekly parcels

- **Business Analyst I**
  - Managed labor planning for 6K+ associates in 4+ Fulfillment Centers, handling 10MM+ parcels weekly
  - Advised senior leadership on headcount increases & decreases through capacity analysis
  - Coordinated weekly with finance and operations stakeholders to align on staffing and workflow changes

Amazon – Tempe, AZ
Lead, HR Operations
Aug 2020 – Jan 2022

- Oversaw two regions in peak season, leading 30+ Coordinators and mentoring 5 Team Leads
- Delivered executive-level reporting and automated 100+ cases using Excel, Oracle, Quip, and Salesforce
- Planned and managed staffing needs for 230+ HR personnel

PROFESSIONAL EXPERIENCE (continued)

University of Arizona – Tucson, AZ
Financial Aid Counselor, Office of Scholarships & Financial Aid
Jan 2017 – Jul 2020

- Designed Excel tools using VBA, macros, and pivot tables to streamline financial analysis
- Managed federal and institutional aid disbursements exceeding $10K per student
- Led interdepartmental outreach campaigns to increase financial literacy for 40+ prospective students

EDUCATION

MBA, University of Arizona - Eller College of Management – Tucson, AZ
Aug 2017 – Aug 2019 • GPA: 3.9

- Program Representative and panelist for prospective students
- Participated in international business trips to Portugal and Morocco

BA, University of Arizona - Honors College – Tucson, AZ
Aug 2013 – Dec 2016 • GPA: 3.9

- Majors: English, Spanish (Portuguese Emphasis)
- Studied abroad in Chile: Took courses at Universidad Adolfo Ibáñez while also teaching English at a local school

CERTIFICATIONS & TRAINING

Course in **Python Programming I**, Collin Community College - Dallas, TX
Feb 2025 – April 2025

- Currently building Python fundamentals to support ongoing workflow automation initiatives
- Training for the following certification: PCEP - Python Certified Entry-Level Programmer

Certification in **Teaching English as a Foreign Language,** University of Arizona – Tucson, AZ
Issued May 2016

LANGUAGES

- English: Native
- Spanish: Advanced – Speaking, reading, and writing
- Portuguese: Beginner – Speaking and reading
- Italian: Beginner – Reading